

House Rules



english



House Rules

Dear vacation guests!

Our vacation home should be a second home for you. You should feel comfortable and be able to rest. We put a lot of effort into the furnishing and hope that you will find everything you need.

The following house rules should be a help for a harmonious stay. We have also listed some rules that we hope you will understand. By treating the apartment in an orderly manner, you will help us to provide you and other guests with satisfactory accommodations in the future. If you miss anything in the facility or if you need help, please contact us with confidence. All the things that are in the cottage or on the balcony or terrace, or belong to it, may and should be used by the guests. Please take care of all the furnishings and inventory and treat the rental property with care. Please make sure that your fellow travelers also comply with the rental conditions.

Kitchen

Please treat the kitchen equipment and the technical devices with care. Since a dirty kitchen pleases no one, please put dishes, pots, and cutlery only in clean and dry condition in the cabinets. Please do not place hot pots and other hot items on the tables or countertop without a trivet. Always use a cutting board as a base for cutting. Please leave the interior of the oven and microwave in a clean condition.

Damage

No one intentionally damages things. However, it can happen to anyone that something gets broken occasionally. We would appreciate it if you would inform us about the damage and we do not have to find out about it after your departure, during the final cleaning.

The tenant is liable for damages, in the amount of the replacement costs.

Ventilation

To prevent the growth of mold, we ask you to ventilate the rooms sufficiently, at least 1x shock ventilation per day for 5-10 min and especially after showering.

Air conditioning

In order to save resources and also for the sake of the environment, we ask you to turn on the air conditioning only when the windows and doors are closed.

Likewise, all windows must also be closed when leaving the apartment to avoid possible damage due to storms or burglary.

Water and electricity

The resources water and electricity have to be used carefully.

Waste

Waste is to be disposed in the black garbage can outside the door.

No waste, food leftovers, harmful liquids or similar may be thrown or poured into the kitchen sink, toilets, wash basins or showers! Avoid everything that can cause blockages of the pipes (no hygiene articles in the toilet).

Cleaning

Should you ever have a mess (extreme dirt, liquids on the floor or work surfaces, etc.), we ask you to clean it up immediately. We ask you to leave the apartment broom-clean on departure and to put all used dishes back in the cupboards.

Coffee machine

In Privlaka we have very calcareous water. Therefore, we advise you to fill the coffee machine only with still mineral water.

Quiet hours

In the spirit of good neighborliness, we ask you to observe the public rest periods such as noon, night, and Sunday rest. Also, in the house itself, it should be kept quiet out of consideration towards other guests, between 22:00 and 7:00 o'clock.

Internet/Wi-Fi

A wireless internet connection (Wi-Fi) is available in the vacation home. You will find the access code directly on the device. The use of the Internet with your own Wi-Fi-enabled device (notebook, PDA, smartphone, etc.) via the Wi-Fi connection is free of charge for the tenant. You use the Internet at your own risk, the landlord excludes any liability in connection with the Internet use of the tenant. For the use of Internet access via Wi-Fi, the Wi-Fi usage rules must also be observed.

Smoking

Smoking is not allowed in the vacation home. Please leave the house to smoke. Please dispose the completely cooled cigarette butts in the trash can.

Pets

Bringing pets is not allowed.

Jacuzzi

After filling the water, please use the tablets available in the upper kitchen for the pool. Lime and water softening and PH value tablets.

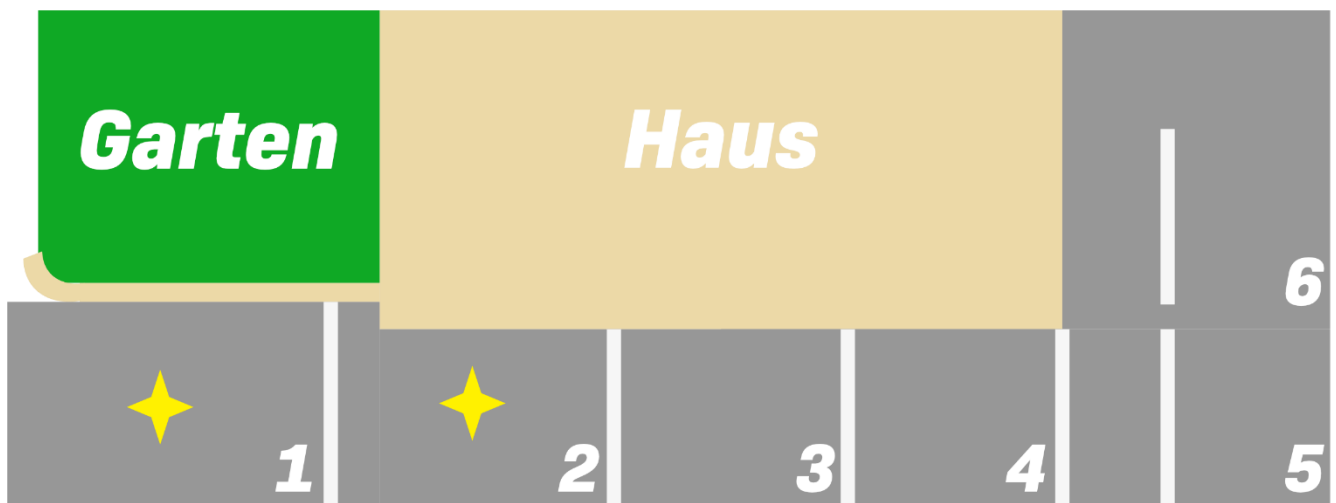
After your stay, we ask you to drain the water on the last day. Please use the hose provided for this purpose, so that the water can be drained into the gutter. You will have to push in the pool nozzle a little bit.

(see pool description)

Arrival and departure

Check-In is possible at 16.00 o'clock. Please arrange your departure, that you can leave the house at 10.00 am.

Parking



It can be parked directly in front of the accommodation. Please use the parking spaces 1 and 2 directly at the house. Insofar, as a parking space is made available to you, this does not constitute a custody agreement. In case of loss or damage to motor vehicles parked or maneuvered on the property and their contents, the landlord is not liable, except in cases of intent or gross negligence.

House right

In case of immediate repairs, it may be indispensable for the landlord to enter the vacation home without the knowledge of the guest.

Important before arrival

Registration

For the registration in the local tourist office, we need the name as well as the passport/or identity card number from all fellow travelers. We ask you to send them to us **as soon as possible**, to the e-mail address: sarajzl@web.de.

Please take this process seriously, as the Municipality of Privilaka imposes very high fines for non-compliance.

Key

We use the Nuki locking system for our vacation home. You will receive a code shortly before your stay at the vacation home. The access code works only once, which means it works only on one device. If you need more than one access code, please let us know. Therefore, download the Nuki app from the respective stores beforehand.

Google Play-Store

or

Apple App-Store



Bluetooth must always be activated for this process. Advantage, you cannot lose a key. People who are not registered cannot get their own code.

Entrance door

The entrance door should always be closed and locked by key/app when leaving the house.

Please note that the door can only be locked if the door handle is pressed upwards beforehand. A latching click must be heard when doing so. The Nucki APP will guide you in which order this has to be done. The door can only be closed on site.

By booking the house we assume that the house rules are accepted.

Thank you for your attention. We wish you a pleasant stay, a lot of fun, relaxation, and recreation.

If you have any questions, please do not hesitate to contact us.

We would be happy if you enjoyed the stay to rate us on Google and the used travel provider.

Your hosts

Family Rajzl & Family Neubert

In case of any questions or other problems you can reach us at the number:
00491738191896